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**- REMARKS -**

Claims 4, 11, and 16 have been amended without adding new matter in order to more precisely claim the subject matter, and not to avoid any reference. Support for amended claims 4, 11, and 16 can be found, *inter alia*, on page 10 of the application.

The 35 U.S.C. §103(a) rejections of claims 1-2, 5-10, 12-14, and 17-20 as unpatentable over Lemelson in view of Myr is traversed. In order to maintain this rejection, the combination of references must be proper, and each and every element of the claims must be taught or suggested by the references, alone or in combination, in at least as great detail as claimed.

Lemelson in view of Myr fails to teach or suggest, at least, parsing the signal at the call center node to determine an inquiry and accessing the information database based on the inquiry, as substantially claimed in claims 1, 9 and 13. The Examiner correctly notes that Lemelson fails to teach or suggest these claim elements (page 2 of the July 13, 2005 office action), and relies instead on Myr for the teaching, specifically ¶62.

However, this reliance is misplaced. At most, Myr teaches:

[¶62] On receiving a navigation query (Unit 11) from a GSM Network driver/subscriber for a shortest route to a particular destination, the CTU applies an optimization procedure for computing an optimal route while making use of updated travel times for individual sections of roads. Thereafter, the optimal route is communicated to the MGU (Unit 10) via Internet/WAP protocol (Unit 8) and presented to the driver visually on the MGU's monitor (Unit 9) configuration in digital map format, and/or in audio form through a sequence of voice instructions to GSM mobile clients (Unit 12). Below is the list of the major functions performed by the guidance system.

Thus, Myr presumes (or at least already knows) that a signal is a navigation query, and thus, Myr does not teach the necessity to parse the signal at the call center node to determine an inquiry. Additionally, Myr presumes (or at least already knows) to access an information database to determine that shortest route to a destination, and thus Myr does not teach the need to access an information database based on the determination of the inquiry.

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Therefore, the §103(a) rejection of claims 1, 9 and 13 fails, as well as the rejections to claims 2, 5-8, 10, 12, 14, and 17-20 depending directly or indirectly from one of claims 1, 9, or 13.

The rejection of claims 3 and 15 under 35 U.S.C. §103(a) as unpatentable over Lemelson in view of Myr in further view of Gladwin is traversed. Claim 3 depends from claim 1, and claim 15 depends from claim 13, and each of claim 3 and 15 is therefore patentable over the prior art for at least the same reasons as claims 1 and 13.

The rejection of claims 4, 11, and 16 under 35 U.S.C. §103(a) as unpatentable over Lemelson in view of Myr in further view of Chan is traversed. Claim 4 depends from claim 1, claim 11 depends from claim 9, and claim 16 depends from claim 13, and each of claim 3 and 15 is therefore patentable over the prior art for at least the same reasons as claims 1 and 13. Each of claims 4, 11, and 16 has been amended to more specifically claim the invention, and not to avoid any reference.

Withdrawal of the rejections to claims 1-20 is requested.

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**SUMMARY**

The Examiner's rejections of claims 1-20 have been obviated by remarks herein supporting an allowance of pending claims 1-20 over the art of record. The Applicants respectfully submit that claims 1-20 herein fully satisfy the requirements of 35 U.S.C. §§ 102, 103 and 112. In view of the foregoing, favorable consideration and passage to issue of the present application is respectfully requested. If any points remain in issue that may best be resolved through a personal or telephonic interview, the Examiner is respectfully requested to contact the undersigned at the telephone number listed below.

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Respectfully submitted,  
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